



PURPOSE:

The Cricket Ontario (Cricket Council of Ontario) is committed to diversity, inclusion and accessibility for persons with disabilities.

SCOPE:

This policy describes how the Cricket Ontario works with its employees and spectators as well as how it provides its programs and services in a manner that respects the dignity, independence, integration and equal opportunity of persons with disabilities.

POLICY STATEMENTS:

Assistive devices

The Cricket Ontario permits persons with disabilities to use their personal assistive devices while on the Cricket Ontario's premises.

Communication

The Cricket Ontario is committed to communicating with persons with disabilities in ways that take into account their disability.

Service animals and support persons

The Cricket Ontario welcomes onto its premises service animals and support persons upon whom persons with disabilities rely. The Cricket Ontario will advise the parties as soon as possible about any costs they will incur associated with having the support person.

Notice of temporary disruption

The Cricket Ontario will notify persons with disabilities promptly in the event of a planned or unexpected disruption to services or facilities. This notice will be provided in accessible formats and posted in public areas.

Training

The Cricket Ontario will provide training to all of its employees and volunteers regarding the provisions and ways to ensure accessible programs, services and workplace.

Training will occur on an ongoing basis as needed and/or whenever changes are made to relevant policies, practices and procedures.



PROCEDURE:

To request accommodation or assistance for any program or service, contact the Cricket Ontario by phone or email.

Feedback process

The Cricket Ontario encourages feedback regarding how it provides programs and services to persons with disabilities. This can be provided via the following methods:

- E-mail: info@cricketcouncilofontario.ca
- Phone: 905.464.7388

Modifications to this or other policies

The Cricket Ontario is committed to ensuring that its policies, practices and procedures are consistent with and promote the core principles of dignity, independence, integration and equal opportunity. Any policy that does not respect and promote the dignity and independence of persons with disabilities will be modified or removed.